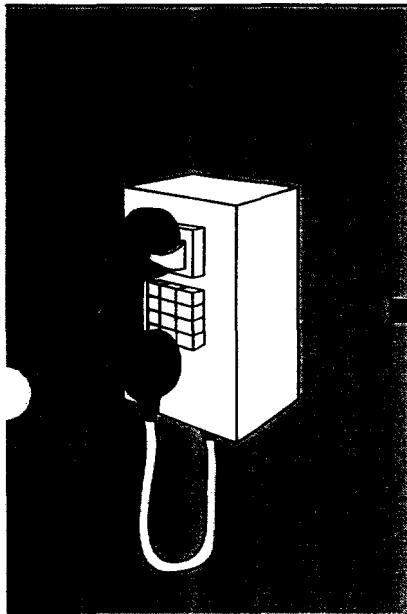


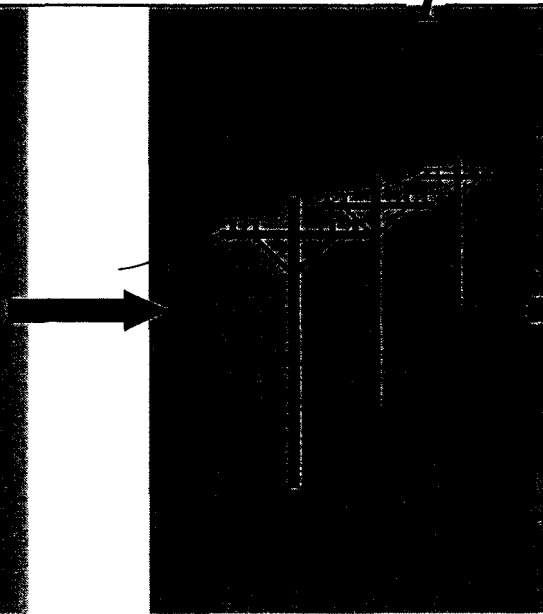
# INMATE CALLING SYSTEMS

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*The Perception...*



**Inmate Phone**

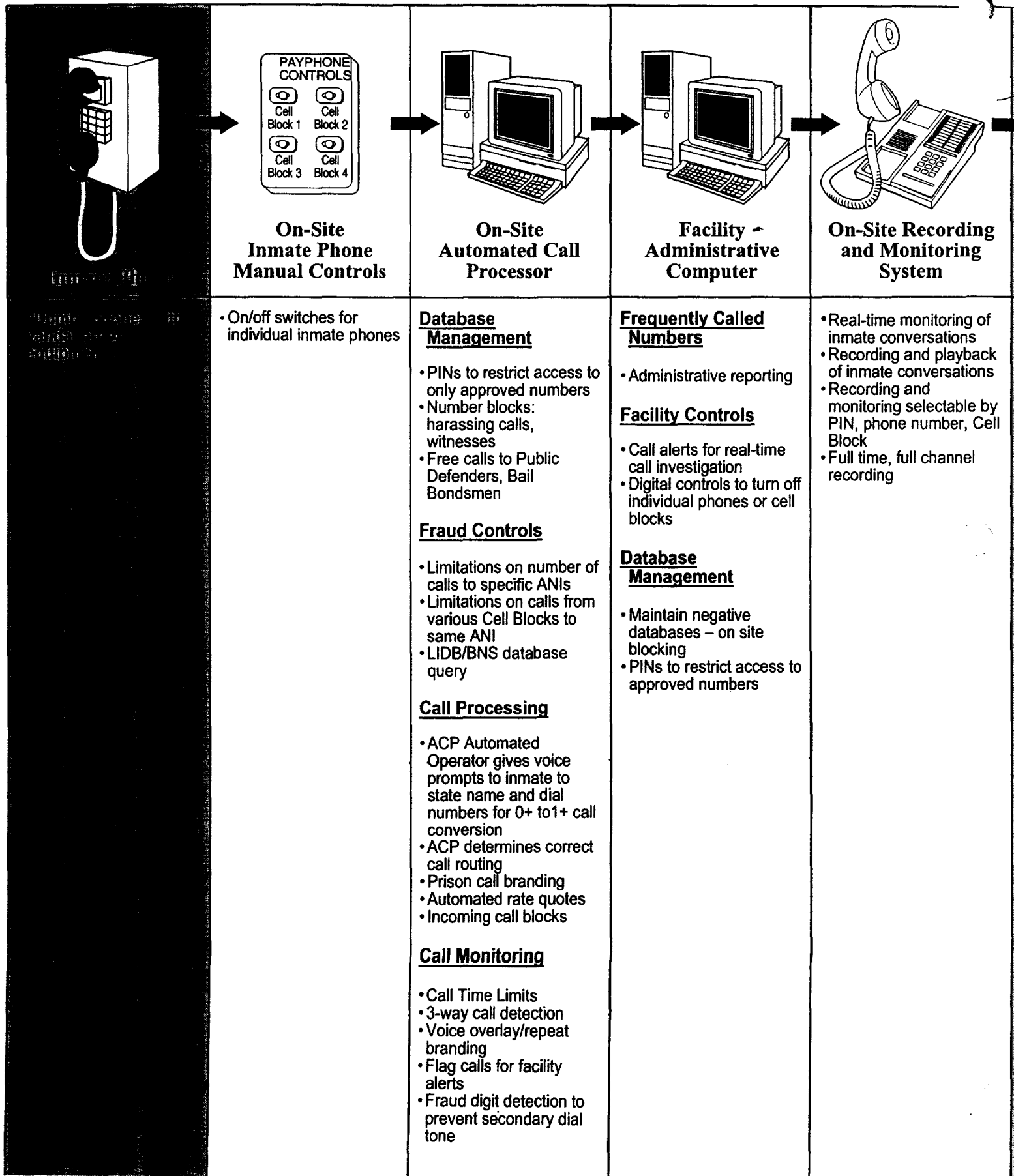


**Local Exchange Company**

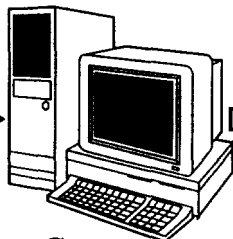


**Called Party**

# The Re



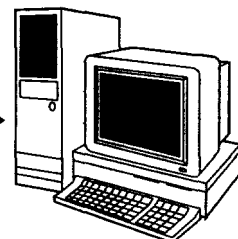
# ality...



**Company  
Operations Center  
Administrative  
Computer**



**Company  
Customer Service**



**Company  
Billing Systems**

Company Operations Center  
Administrative Computer

Called Party

Company Operations Center  
Administrative Computer

Called Party  
Company Operations Center  
Administrative Computer  
Company Customer Service  
Company Billing Systems

## Database Management

- Number blocks for harassing calls, witnesses, facility staff
- Free calls

## Fraud Investigation Traffic Analysis

- Post-Call Velocity Checks
- Calling Pattern Analysis
- Calls from multiple Cell Blocks to same ANI
- Multiple originating numbers to the same terminating number

## Fraud Investigation Blocks

- Number blocks for unbillables
- Number blocks for uncollectable calls
- Number blocks for High Toll calls

## Facility Support

- Service requests
- Call Detail Reports
- Monitor calling patterns and velocity checks

## Customer Support

- Customer inquiries
- Customer requested blocks
- High Toll Program
- Secure bill name and address from local exchange companies
- Contact customers to verify billing
- Credit applications
- Credit checks
- Direct billing and collection

- Processing billing records to LECs
- Monitor for off-net and Code 50 rejects
- Maintain blocking files for off-net and Code 50 rejects (CLECs with no collect call billing arrangements)
- Manually bill off-net and Code 50 rejects

# INMATE SERVICE FEE - 12 Minute Local Call COST ANALYSIS

| VARIABLES                 | Pay Phone                              |    | Inmate                    |  |
|---------------------------|--|----|---------------------------|--|
|                           | <sup>1</sup> <u>Local Collect Call</u> |    | <u>Local Collect Call</u> |  |
| Local Service Charges     | <sup>2</sup> \$ 52.53                  | \$ | 64.05                     |  |
| Flex-ANI Charge           | \$ 1.08                                | \$ | 1.08                      |  |
| Number of Calls           | 439                                    |    | 268                       |  |
| Billing & Collection Fees | <sup>3</sup> \$ 0.18                   | \$ | 0.18                      |  |
| Maintenance               | \$ 18.90                               | \$ | 24.12                     |  |
| Equipment Depreciation    | \$ 12.73                               | \$ | 29.48                     |  |
| Overhead Total            | \$ 19.62                               | \$ | 59.96                     |  |
| Return (profit)           | <sup>4</sup> \$ 15.31                  | \$ | 22.10                     |  |
| Commission %              | <sup>5</sup> 30%                       |    | 30%                       |  |
| Unbillables %             | <sup>6</sup> 0%                        |    | 5%                        |  |
| Uncollectibles %          | <sup>7</sup> 2%                        |    | 14%                       |  |
| Tax                       |  |    |                           |  |

|                                  | (1) Pay Phone             | (2) Inmate                | Cost Differential     |
|----------------------------------|---------------------------|---------------------------|-----------------------|
|                                  | <u>Local Collect Call</u> | <u>Local Collect Call</u> | <u>(Col 2- Col 1)</u> |
| Local Service Charges            | <sup>8</sup> \$ 0.122     | \$ 0.243                  | \$ 0.121              |
| Billing & Collection Fees        | \$ 0.180                  | \$ 0.180                  | \$ -                  |
| Validation                       | <sup>9</sup> \$ 0.113     | \$ 0.170                  | \$ 0.057              |
| Maintenance & Repairs            | \$ 0.043                  | \$ 0.090                  | \$ 0.047              |
| Equipment Depreciation           | \$ 0.029                  | \$ 0.110                  | \$ 0.081              |
| Overhead                         | \$ 0.045                  | \$ 0.224                  | \$ 0.179              |
| Return (profit)                  | \$ 0.035                  | \$ 0.082                  | \$ 0.048              |
| <b>Total Costs</b>               | <b>\$ 0.567</b>           | <b>\$ 1.099</b>           | <b>\$ 0.532</b>       |
| Commission @ 30%                 | \$ 0.254                  | \$ 0.647                  | \$ 0.393              |
| Unbillables/Uncollectibles @ 19% | \$ 0.025                  | \$ 0.410                  | \$ 0.384              |
| <b>TOTAL</b>                     | <b>\$ 0.846</b>           | <b>\$ 2.155</b>           | <b>\$ 1.309</b>       |

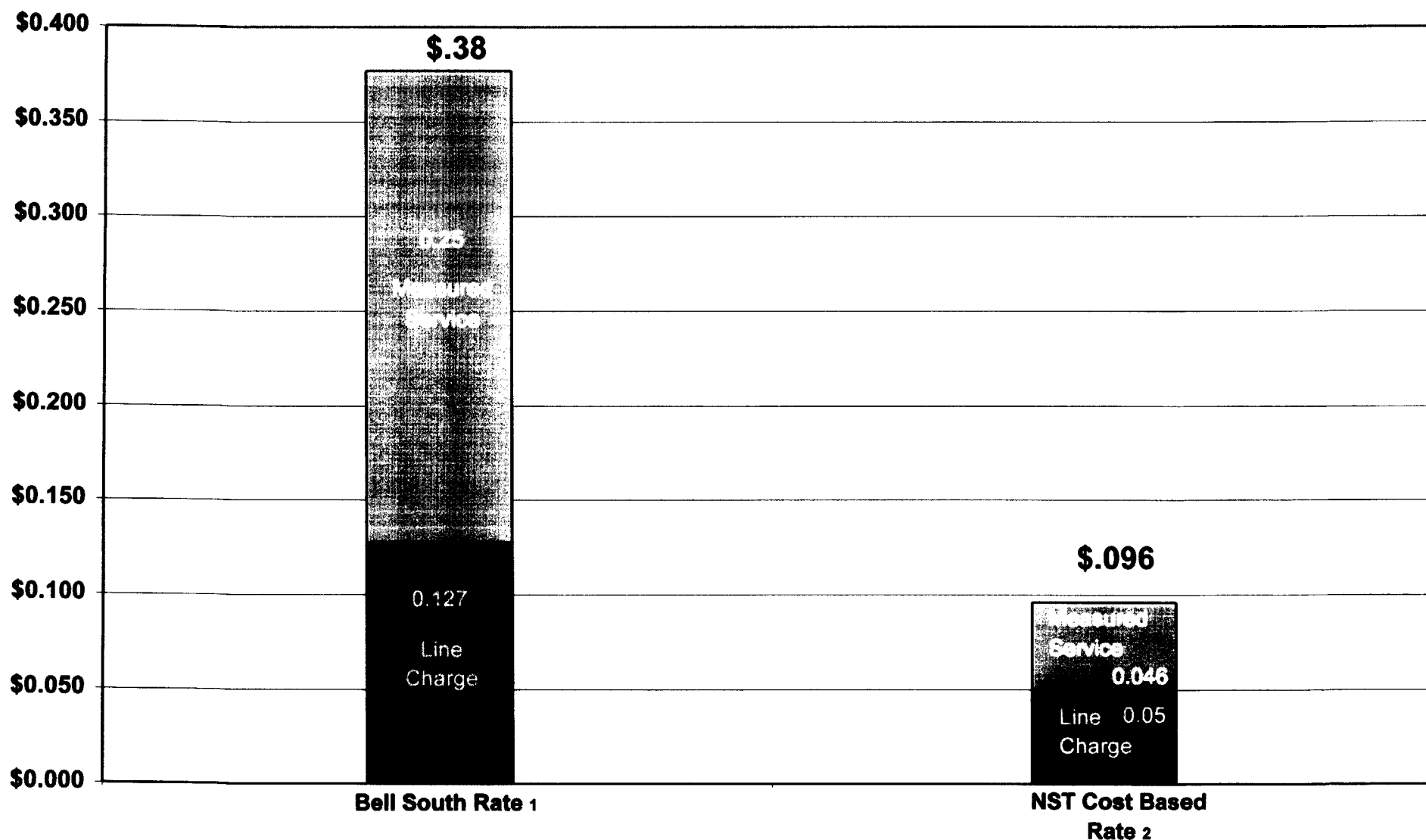
## FOOTNOTES:

- 1) Except where indicated, average figures for payphone services are taken from the FCC's Third Report and Order, and average figures for inmate services are taken from prior Coalition filings
- 2) Local service charges for payphone services include usage charges as estimated by the RBOC/GTE/SNET Coalition. Local service charges for inmate services are estimated based on analysis of ILEC tariffs in the 13 states w/ the lowest local collect call rates.
- 3) Estimate based on review of LEC and clearinghouse fees
- 4) Payphone returns calculated at 11% and inmate returns at 15%
- 5) Commission % for payphone services is assumed to be equal to commission % for inmate services
- 6) Unbillables for payphone services are estimated to be negligible. Estimated unbillables for inmate services have increased from 3% to 5% since previous Commission filings
- 7) Uncollectibles for payphone services are based on estimate provided by clearinghouse
- 8) Flex ANI fees are included in Local Service Charge per-call calculations
- 9) Validation estimates based on estimated call completion ratios for payphone services and inmate services

## EXPLANATION NOTES: INMATE SERVICE FEE COST ANALYSIS

- A. (Footnote 2) Local Service Charges are based on an actual average of Local Exchange Carrier fees for a payphone line, including (but not limited to) basic line charges, End User Common Line Charge (EUCL), Primary Interexchange Carrier Charges (PICC), blocking and screening, Relay (TRS) and 911 fees. The charges for the "Local Inmate Call" chart include charges incurred for Local Measured Service.
- B. (Footnote 3) Industry statistics show that for each inmate collect call that is actually "answered and accepted", there is also one call that is "answered and not accepted". "Answered and not accepted" normally means that the call was answered by an answering machine, triggering the automated system to consider the call answered, thus delivering the automated message announcing the call and asking for positive acceptance. Since an answering machine cannot positively accept the call, the system will "time out" and disconnect the call. These calls are not billed to the consumer. The inmate service provider is still billed for the first minute increment by its long distance carrier. This means that on average, the provider is billed one additional minute for a separate call per call that is actually answered and accepted.
- C. (Footnote 4) Billing and Collection Fees estimates are based on a review of current fees charged by LECs and clearinghouses. Charges include "bill rendering fees" (charge for including records in LEC customer's bill, regardless of number of records) and "per message fees", which are based on the number of records for each customer's bill, and clearinghouse fees where applicable.
- D. (Equipment Depreciation) Figure based on an average of \$1,768 in equipment expense per line depreciated over 5 years. (Inmate:  $\$1,768 / 60 \text{ months} = \$29.48 \text{ per month}$ ). This monthly figure is further divided by the number of inmate calls per line.
- E. (Overhead Total) Overhead is based on industry averages and includes all traditional overhead items, plus the cost of such support items as database management, fraud investigation and traffic analysis, fraud investigation blocking, facility support, customer support, and billing and collection support that is inherent and required in the inmate service provider environment.
- F. (Validation) All calls are "validated" through the Line Information Data Base (LIDB) to ensure that the number is billable. Each call is validated prior to the call being dialed from the inmate equipment. This means that each attempt is validated, regardless of the outcome of the call. Industry statistics show that for each call that is "answered and accepted" (as in B. above), there is one call "answered and not accepted (or rejected)", and one call that reaches a busy signal or a no answer. This means that for each call that is successfully completed and billed, there are on average 3 separate validations.
- G. (Return/profit) Return/profit is calculated as an annual percentage "return on investment". In the case of the inmate example, the "equipment expense per line" of \$1,768 is multiplied by 15% to arrive at an "annual return" amount ( $\$1,768 \times 15\% = \$268.20$ ). This annual return is then divided by 12 to arrive at a monthly return figure ( $\$268.20 / 12 = \$22.10$ ).

**NORTH CAROLINA**  
**12 Minute Daytime Local Collect Call**  
**Bell South Current Rate VS Bell South NST Cost Based Rate**



<sup>1</sup> **Line Charge:** Line Rate, EUCL, and PICC ( $\$21.70 + \$8.17 + \$4.31 = \$34.18/268$  calls = \$.127). **Measured Service:** \$0.03 first minute plus \$0.02 for each additional minute. \$0.25 for 12 minute call.

<sup>2</sup> Bell South cost data submitted in North Carolina proceeding (CCB/CPD No. 99-27) including Direct Costs, Indirect Costs and a reasonable allocation for overhead (25%). **Line cost:**  $\$13.51/268 = \$0.05$  per call **Per Minute Cost:**  $\$0.0038 \times 12$  minutes = \$0.046 per call.

**Pay Tel Communications**  
**Jail Clients With an Average Daily Populations (ADP) of Less Than 60 Inmates**

| <b>Confinement Facility</b>      | <b>City</b>   | <b>STATE</b> | <b>ADP</b> |
|----------------------------------|---------------|--------------|------------|
| Tyrrell County Jail              | Columbia      | NC           | 2          |
| Hyde County Jail                 | Swan Quarter  | NC           | 4          |
| Jones County Jail                | Trenton       | NC           | 4          |
| Clay County Jail                 | Hayesville    | NC           | 6          |
| Yancey County Jail               | Burnsville    | NC           | 6          |
| Greer City Jail                  | Greer         | SC           | 8          |
| Ashe County Jail                 | Jefferson     | NC           | 17         |
| Clifton Forge City Jail          | Clifton Forge | VA           | 18         |
| Currituck County Jail            | Currituck     | NC           | 19         |
| Washington County Jail           | Plymouth      | NC           | 19         |
| Alleghany County Jail            | Covington     | VA           | 20         |
| Guilford Juvenile Detention Ctr. | Greensboro    | NC           | 21         |
| Polk County Jail                 | Columbus      | NC           | 23         |
| Chowan County Jail               | Edenton       | NC           | 24         |
| Greene County Jail               | Snow Hill     | NC           | 25         |
| Yadkin County Jail               | Yadkinville   | NC           | 25         |
| Alexander County Jail            | Taylorsville  | NC           | 28         |
| Alleghany County Jail            | Sparta        | NC           | 30         |
| Pamlico County Jail              | Bayboro       | NC           | 30         |
| Davie County Jail                | Mocksville    | NC           | 31         |
| Smith County Jail                | Carthage      | TN           | 34         |
| Caswell County Jail              | Yanceyville   | NC           | 35         |
| Page County Jail                 | Luray         | VA           | 35         |
| Warren County Jail               | Warrenton     | NC           | 36         |
| Chatham County Jail              | Pittsboro     | NC           | 38         |
| Lincoln County Jail              | Lincolnton    | NC           | 47         |
| Stokes County Jail               | Danbury       | NC           | 49         |
| Botetourt County Jail            | Fincastle     | VA           | 50         |
| Warren County Jail               | Front Royal   | VA           | 50         |
| Wilkes County Jail               | Wilkesboro    | NC           | 53         |
| Person County Jail               | Roxboro       | NC           | 55         |

**Unless "Fair Compensation" is Mandated for Local Collect Calls, Inmate Phone Service Cannot Be Provided Profitably to The Facilities Listed Above**

# INMATE SERVICE FEE - 12 Minute Intra/Inter-LATA Call COST ANALYSIS - NC, SC, TN

| VARIABLES                        | Pay Phone                           |       | Inmate                 |       |
|----------------------------------|-------------------------------------|-------|------------------------|-------|
|                                  | <sup>1</sup> InterLATA Collect Call |       | InterLATA Collect Call |       |
| Local Service Charges            | <sup>2</sup> \$                     | 31.00 | \$                     | 35.51 |
| Flex-ANI Charge                  | \$                                  | 1.08  | \$                     | 1.08  |
| Long Distance Charges (per call) | <sup>3</sup> \$                     | 0.32  | \$                     | 1.04  |
| Number of Calls                  |                                     | 439   |                        | 268   |
| Billing & Collection Fees        | <sup>4</sup> \$                     | 0.18  | \$                     | 0.18  |
| Maintenance                      | \$                                  | 18.90 | \$                     | 24.12 |
| Equipment Depreciation           | \$                                  | 12.73 | \$                     | 29.48 |
| Overhead Total                   | \$                                  | 19.62 | \$                     | 59.96 |
| Return (profit)                  | <sup>5</sup> \$                     | 15.31 | \$                     | 22.24 |
| Commission %                     | <sup>6</sup>                        | 30%   |                        | 30%   |
| Unbillables %                    | <sup>7</sup>                        | 0%    |                        | 5%    |
| Uncollectibles %                 | <sup>8</sup>                        | 2%    |                        | 14%   |
| USF Contribution %               |                                     |       |                        |       |
| Taxes                            |                                     |       |                        |       |

|                                     | (1) Pay Phone           |       | (2) Inmate              |       | Cost Differential<br>(Col 2 - Col 1) |
|-------------------------------------|-------------------------|-------|-------------------------|-------|--------------------------------------|
|                                     | Interstate Collect Call |       | Interstate Collect Call |       |                                      |
| Local Service Charges               | <sup>9</sup> \$         | 0.073 | \$                      | 0.137 | \$ 0.063                             |
| Long Distance Charges               | \$                      | 0.320 | \$                      | 1.040 | \$ 0.720                             |
| Billing & Collection Fees           | \$                      | 0.180 | \$                      | 0.180 | \$ -                                 |
| Validation                          | <sup>10</sup> \$        | 0.113 | \$                      | 0.170 | \$ 0.057                             |
| Maintenance & Repairs               | \$                      | 0.043 | \$                      | 0.090 | \$ 0.047                             |
| Equipment Depreciation              | \$                      | 0.029 | \$                      | 0.110 | \$ 0.081                             |
| Overhead                            | \$                      | 0.045 | \$                      | 0.224 | \$ 0.179                             |
| Return (profit)                     | \$                      | 0.035 | \$                      | 0.083 | \$ 0.048                             |
| Total Costs                         | \$                      | 0.838 | \$                      | 2.033 | \$ 1.196                             |
| Commission @ 30%                    | \$                      | 0.447 | \$                      | 1.196 | \$ 0.749                             |
| Unbillables/Uncollectibles @ 2%/19% | \$                      | 0.030 | \$                      | 0.757 | \$ 0.728                             |
| USF Contribution @ 5.9%             |                         |       |                         |       | \$ -                                 |
| TOTAL                               | \$                      | 1.491 | \$                      | 3.987 | \$ 2.496                             |

## FOOTNOTES:

- 1) Except where indicated, average figures for payphone services are taken from the FCC's Third Report and Order, and average figures for inmate services are taken from available industry estimates.
- 2) Local service charges for payphone services include usage charges as estimated by the RBOC/GTE/SNET Coalition. Local service charges for inmate services are estimated based on analysis of ILEC tariffs.
- 3) Long distance usage based on a rate of \$.08 per minute with an additional minute added for a call answered and not accepted
- 4) Estimate based on review of LEC and clearinghouse fees
- 5) Payphone returns calculated at 11% and inmate returns at 15%
- 6) Commission % for payphone services is assumed to be equal to commission % for inmate services
- 7) Unbillables for payphone services are estimated to be negligible. Estimated unbillables for inmate services have increased from 3% to 5% since previous Commission filings
- 8) Uncollectibles for payphone services are based on estimate provided by clearinghouse
- 9) Flex ANI fees are included in Local Service Charge per-call calculations
- 10) Validation estimates based on estimated call completion ratios for payphone services and inmate services

# INMATE SERVICE FEE - 12 Minute Interstate Call COST ANALYSIS - NC, SC, TN

| VARIABLES                        | Pay Phone                            |       | Inmate                  |       |
|----------------------------------|--------------------------------------|-------|-------------------------|-------|
|                                  | <sup>1</sup> Interstate Collect Call |       | Interstate Collect Call |       |
| Local Service Charges            | <sup>2</sup> \$                      | 31.00 | \$                      | 35.51 |
| Flex-ANI Charge                  | \$                                   | 1.08  | \$                      | 1.08  |
| Long Distance Charges (per call) | <sup>3</sup> \$                      | 0.32  | \$                      | 1.04  |
| Number of Calls                  |                                      | 439   |                         | 268   |
| Billing & Collection Fees        | <sup>4</sup> \$                      | 0.18  | \$                      | 0.18  |
| Maintenance                      | \$                                   | 18.90 | \$                      | 24.12 |
| Equipment Depreciation           | \$                                   | 12.73 | \$                      | 29.48 |
| Overhead Total                   | \$                                   | 19.62 | \$                      | 59.96 |
| Return (profit)                  | <sup>5</sup> \$                      | 15.31 | \$                      | 22.24 |
| Commission %                     | <sup>6</sup>                         | 30%   |                         | 40%   |
| Unbillables %                    | <sup>7</sup>                         | 0%    |                         | 5%    |
| Uncollectibles %                 | <sup>8</sup>                         | 2%    |                         | 14%   |
| USF Contribution %               |                                      | 5.9%  |                         | 5.9%  |
| Taxes                            |                                      |       |                         |       |

|                                     | (1) Pay Phone           | (2) Inmate              | Cost Differential |
|-------------------------------------|-------------------------|-------------------------|-------------------|
|                                     | Interstate Collect Call | Interstate Collect Call | (Col 2- Col 1)    |
| Local Service Charges               | <sup>9</sup> \$ 0.073   | \$ 0.137                | \$ 0.063          |
| Long Distance Charges               | \$ 0.320                | \$ 1.040                | \$ 0.720          |
| Billing & Collection Fees           | \$ 0.180                | \$ 0.180                | \$ -              |
| Validation                          | <sup>10</sup> \$ 0.113  | \$ 0.170                | \$ 0.057          |
| Maintenance & Repairs               | \$ 0.043                | \$ 0.090                | \$ 0.047          |
| Equipment Depreciation              | \$ 0.029                | \$ 0.110                | \$ 0.081          |
| Overhead                            | \$ 0.045                | \$ 0.224                | \$ 0.179          |
| Return (profit)                     | \$ 0.035                | \$ 0.083                | \$ 0.048          |
| Total Costs                         | <u>\$ 0.838</u>         | <u>\$ 2.033</u>         | <u>\$ 1.196</u>   |
| Commission @ 40%                    | \$ 0.405                | \$ 2.317                | \$ 1.912          |
| Unbillables/Uncollectibles @ 2%/19% | \$ 0.027                | \$ 1.101                | \$ 1.074          |
| USF Contribution @ 5.9%             | \$ 0.080                | \$ 0.342                | \$ 0.262          |
| TOTAL                               | <u>\$ 1.349</u>         | <u>\$ 5.793</u>         | <u>\$ 4.444</u>   |

## FOOTNOTES:

- 1) Except where indicated, average figures for payphone services are taken from the FCC's Third Report and Order, and average figures for inmate services are taken from available industry estimates.
- 2) Local service charges for payphone services include usage charges as estimated by the RBOC/GTE/SNET Coalition. Local service charges for inmate services are estimated based on analysis of ILEC tariffs.
- 3) Long distance usage based on a rate of \$.08 per minute with an additional minute added for a call answered and not accepted
- 4) Estimate based on review of LEC and clearinghouse fees
- 5) Payphone returns calculated at 11% and inmate returns at 15%
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- 7) Unbillables for payphone services are estimated to be negligible. Estimated unbillables for inmate services have increased from 3% to 5% since previous Commission filings
- 8) Uncollectibles for payphone services are based on estimate provided by clearinghouse
- 9) Flex ANI fees are included in Local Service Charge per-call calculations
- 10) Validation estimates based on estimated call completion ratios for payphone services and inmate services

# **UNMET GOALS OF SECTION 276 JEOPARDIZE BOTH THE INDUSTRY AND CONSUMERS**

"We are unaware of any public policy reason why users of interstate operator services should be required to subsidize users of intrastate operator services."

*Billed Party Preference for InterLATA 0+ Calls, CC Docket No. 92-77  
Second Report and Order and Order on Reconsideration, FCC 98-9  
Released January 29, 1998*

To make up for losses on overall call traffic due to intrastate rate caps, the rate of interstate calls would need to be increased by \$13.47 to \$25.70.

NC/SC/TN Example:

|   |                     |          |
|---|---------------------|----------|
| Total Monthly Loss Per Line             | =                   | \$175.17 |
| \$175.17 divided by 13 Interstate Calls | =                   | \$ 13.47 |
| Current AT&T Rate                       | \$12.23 + \$13.47 = | \$ 25.70 |

**THE FCC MUST ACT NOW** to ensure fair compensation for each and every intrastate and interstate call.

**QUESTIONS ON THE OBJECTIVE OF CARRIERS OPPOSING  
A COST-BASED RATE MECHANISM**

**DOCKET NO: 96-126**

**COMMENTS**

**JUNE 21, 1999**

"The level of commission required by the inmate facilities is the most critical single element in the establishment of rates."

Cincinnati Bell

Page 2

"These rates are established in a competitive market by nondominant carriers that have no cost support requirements."

MCI WorldCom, Inc.

Page 3

"...costs of serving a particular inmate facility...are negotiated as a matter of contract among the various parties...."

AT&T

Pages 1 & 2

"ANY COMMISSION INMATE RATE REGULATION SHOULD MIRROR THE LARGEST INTERSTATE CARRIERS' INMATE SURCHARGE AND MTS RATES."

Gateway Technologies, Inc. Page 7

## AT&T

### INMATE RATES

### STANDARD COLLECT RATES

| <u>DATE</u>       | <u>InterState Surcharge/<br/>Per Minute Rate</u> | <u>Total Cost of 12<br/>Minute Call</u> | <u>InterState Surcharge/<br/>Per Minute Rate</u> | <u>Total Cost of 12<br/>Minute Call</u> |
|-------------------|--|---|--|---|
| November 19, 1997 | \$3.00 / \$.40                                   | \$7.80                                  | \$2.25 / \$.40                                   | \$7.05                                  |
| October 17, 1998  | \$3.00 / \$.45                                   | \$8.40                                  | \$2.25 / \$.45                                   | \$7.65                                  |
| November 21, 1998 | \$3.00 / \$.50                                   | \$9.00                                  | \$2.25 / \$.50                                   | \$8.25                                  |
| March 1, 1999     | \$3.00 / \$.55                                   | \$9.60                                  | \$3.45 / \$.55                                   | \$10.05                                 |
| July 8, 1999      | \$3.00 / \$.59                                   | \$10.08                                 | \$3.45 / \$.59                                   | \$10.53                                 |
| July 22, 1999     | \$3.95 / \$.59                                   | \$11.03                                 | \$3.45 / \$.59                                   | \$10.53                                 |
| December 1, 1999  | \$3.95 / \$.59                                   | \$11.28                                 | \$3.45 / \$.59                                   | \$11.73                                 |
| March 1, 2000     | \$3.95 / \$.69                                   | \$12.23                                 | \$4.99 / \$.69                                   | \$13.27                                 |

<sup>2</sup> 4.95 / .89

<sup>2</sup> 15.63

100% INCREASE  
IN LAST THREE  
YEARS.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
GENERAL SERVICES TARIFF  
SOUTH CAROLINA

ISSUED: June 14, 2000

BY: Leslie Buford-Tariff Administrator

EFFECTIVE: July 14, 2000

EIGHTH REVISED PAGE 1

CANCELS SEVENTH REVISED PAGE 1

All. MESSAGE TELECOMMUNICATIONS SERVICE

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AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
GENERAL SERVICES TARIFF  
SOUTH CAROLINA

ISSUED: June 14, 2000

BY: Leslie Buford-Tariff Administrator

EFFECTIVE: July 14, 2000  
THIRD REVISED PAGE 9  
CANCELS SECOND REVISED PAGE 9

All. MESSAGE TELECOMMUNICATION SERVICE

All.4 AT&T Prison Collect With Controls Service

All.4.1 General

AT&T Prison Collect with Controls Service is an AT&T Long Distance Service that permits inmates to place collect calls originated over the AT&T network from authorized telephone numbers in a Prison Administration controlled environment. Telephones subscribed for this service may be controlled by the Prison Administration for one or more of the following:

- duration of call
- call blocking
- time of day
- number of calls placed per individual
- permission restrictions
- restriction lists

Prison Collect with Controls Service is available at prisons in the state of South Carolina.

Prison Collect with Controls Service includes Operator Station Collect calls placed to locations within the state of South Carolina. Prison Collect with Controls Service calls cannot be converted from a Collect call to a Calling Card call by the billed party.

All.4.2 Rates and Charges

Prison Collect with Controls Service includes usage charges and a Service Charge per call, as follows:

Operator Station Collect

|                         |        |
|-------------------------|--------|
| Transport usage rate    |        |
| Initial Period          | \$0.55 |
| Additional Period       | \$0.55 |
| Service Charge per call | \$3.95 |

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
GENERAL SERVICES TARIFF  
SOUTH CAROLINA

ISSUED: June 14, 2000

BY: Leslie Buford-Tariff Administrator

EFFECTIVE: July 14, 2000  
ORIGINAL PAGE 9.1

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All. MESSAGE TELECOMMUNICATION SERVICE

All.4 AT&T Prison Collect With Controls Service (Con't)

All.4.3 Maximum Rates

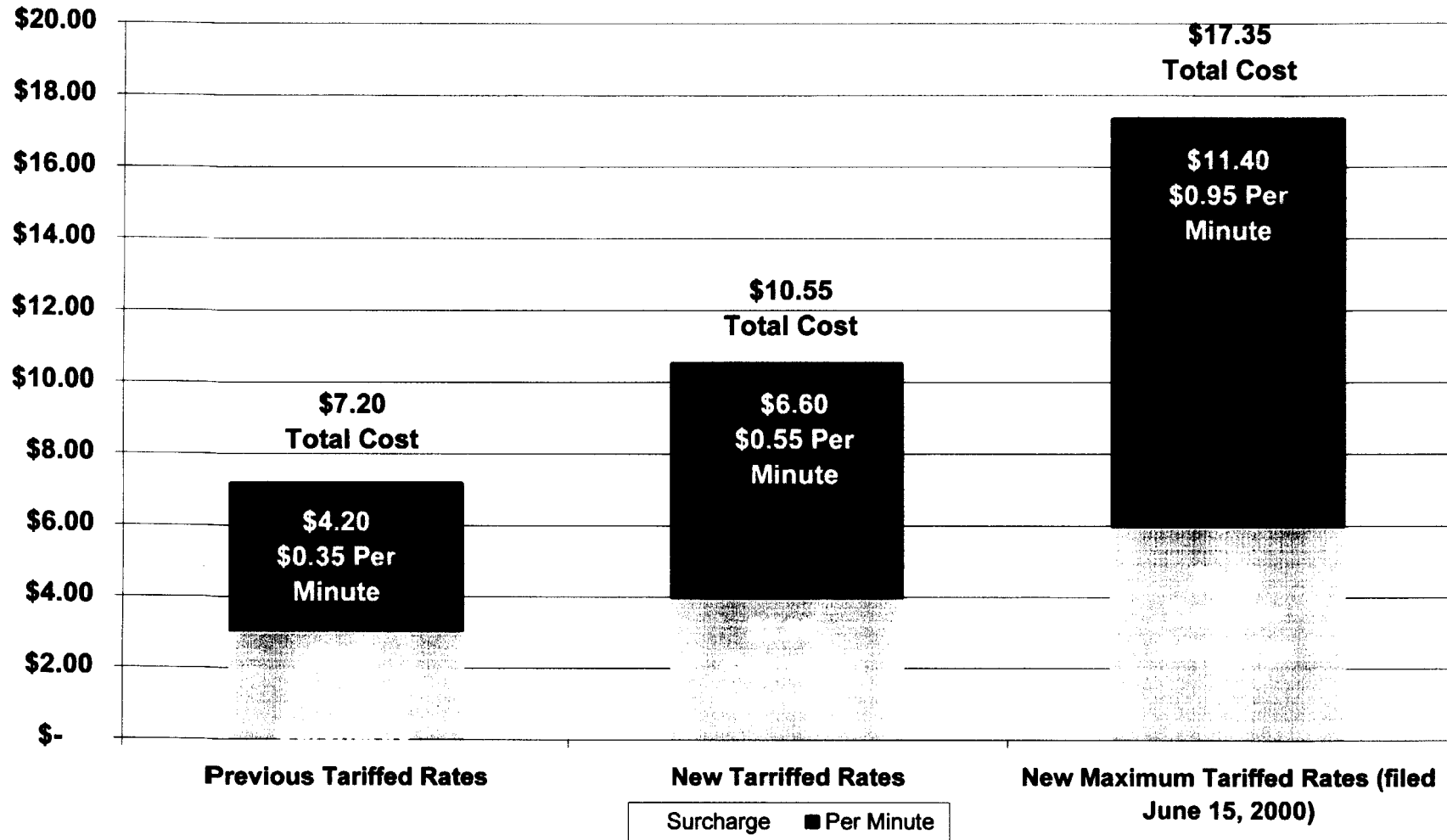
Maximum Rates and Charges

The maximum rates and charges are as follows:

| <u>Class of Service</u>         | <u>Rate Per<br/>Minute</u> | <u>Service<br/>Charge</u> |
|---------------------------------|----------------------------|---------------------------|
| <u>Operator Station Collect</u> |                            |                           |
| Transport usage rate            |                            |                           |
| Initial Period                  | \$0.95                     | \$5.95                    |
| Additional Period               | \$0.95                     | \$5.95                    |

# **SOUTH CAROLINA AT&T PRISON-COLLECT RATES**

**New AT&T Tariff Filing, June 15 2000  
12-Minute Long Distance Collect Call**



# Memo

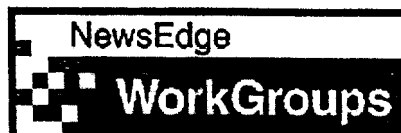
**To:** Vince Townsend, President, Pay Tel Communications  
**From:** Kevin Aker, Director of Regulatory Affairs, Pay Tel Communications  
**CC:**  
**Date:** 07/03/00  
**Re:** AT&T Prison-Collect Rate Increase Study

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Pursuant to your request for information this morning regarding recent tariff revision filings for AT&T Intra-State Prison-Collect with Controls tariffs, I have found the following recent rate increases:

|                |                  |            |
|----------------|------------------|------------|
| California     | \$3.95 Surcharge | \$0.59/min |
| Connecticut    | \$3.95 Surcharge | \$0.69/min |
| Idaho          | \$3.95 Surcharge | \$0.59/min |
| Kentucky       | \$3.95 Surcharge | \$0.69/min |
| Michigan       | \$3.95 Surcharge | \$0.69/min |
| Nebraska       | \$3.95 Surcharge | \$0.49/min |
| New Hampshire  | \$3.95 Surcharge | \$0.59/min |
| North Dakota   | \$3.95 Surcharge | \$0.59/min |
| Rhode Island   | \$3.95 Surcharge | \$0.59/min |
| South Carolina | \$3.95 Surcharge | \$0.55/min |
| Vermont        | \$4.95 Surcharge | \$0.59/min |
| Wisconsin      | \$3.95 Surcharge | \$0.59/min |

This is an immediate cursory review of changes. I am continuing to investigate further, and I will most likely find other changes to add to this list. I hope to finish this review this week.



## Inmates Sue Over High Phone Costs

July 10, 2000 12:00am

Source: The Associated Press

INDIANAPOLIS - The Associated Press via NewsEdge Corporation : Inmates in seven states are suing over the high cost of making phone calls from prison.

They are challenging the deals under which a state or county government gets as much as 60 cents on the dollar from a telephone company that is given exclusive rights to handle all calls from behind bars.

AT&T Corp. spokesman Tom Hopkins said that the high inmate rates \_ in Indiana, \$3.95 for the initial long-distance hookup, plus 69 cents a minute \_ are necessary to pay for the accompanying security measures.

But critics consider the leasing commissions legalized kickbacks and point to Nebraska, where inmates' long-distance collect calls cost just 19 cents a minute while being subject to similar security controls.

"It's gouging and profiteering," said Stephen Seliger, a Chicago lawyer involved in class-action lawsuits against three states and Corrections Corp. of America, a company that runs 70 prisons nationwide.

Nashville-based CCA declined to comment.

Class-action lawsuits have been filed in Illinois, Indiana, Ohio, New Mexico, New York, New Hampshire and Wisconsin.

The contracts have become a significant source of revenue for states. Indiana took in \$6.3 million last year from all state pay phones, most of them in prisons. New York made \$25 million; California \$24 million; and Illinois \$12 million.

While some states, including Oregon, Florida and New York, require that at least some of the state's profits pay for inmate-related programs, others do not. The 53 percent cut of revenue that Indiana gets under its contract with AT&T goes into the state's general fund to pay for everything from renovations to the Statehouse to Y2K computer compliance.

Nebraska has never accepted commissions. It has a contract with Sprint that allows for the same security measures common in other states \_ including prisoner ID numbers, pre-approved call lists and monitoring of the calls, all of which must be collect.

"We decided that we didn't want to make money at the expense of the inmates," said Steve King, a Nebraska Corrections Department spokesman.

In Indiana, 38-year-old Selena Kingsley racked up \$7,000 in phone bills during the four years her husband was imprisoned on drug charges. She said she still owes the phone company, and the costs ruined her financially.

"They espouse this theory of wanting to keep families together, and the only way we had to keep in contact was the telephone," she said. "The phone companies have got you. They know you'll accept the calls."

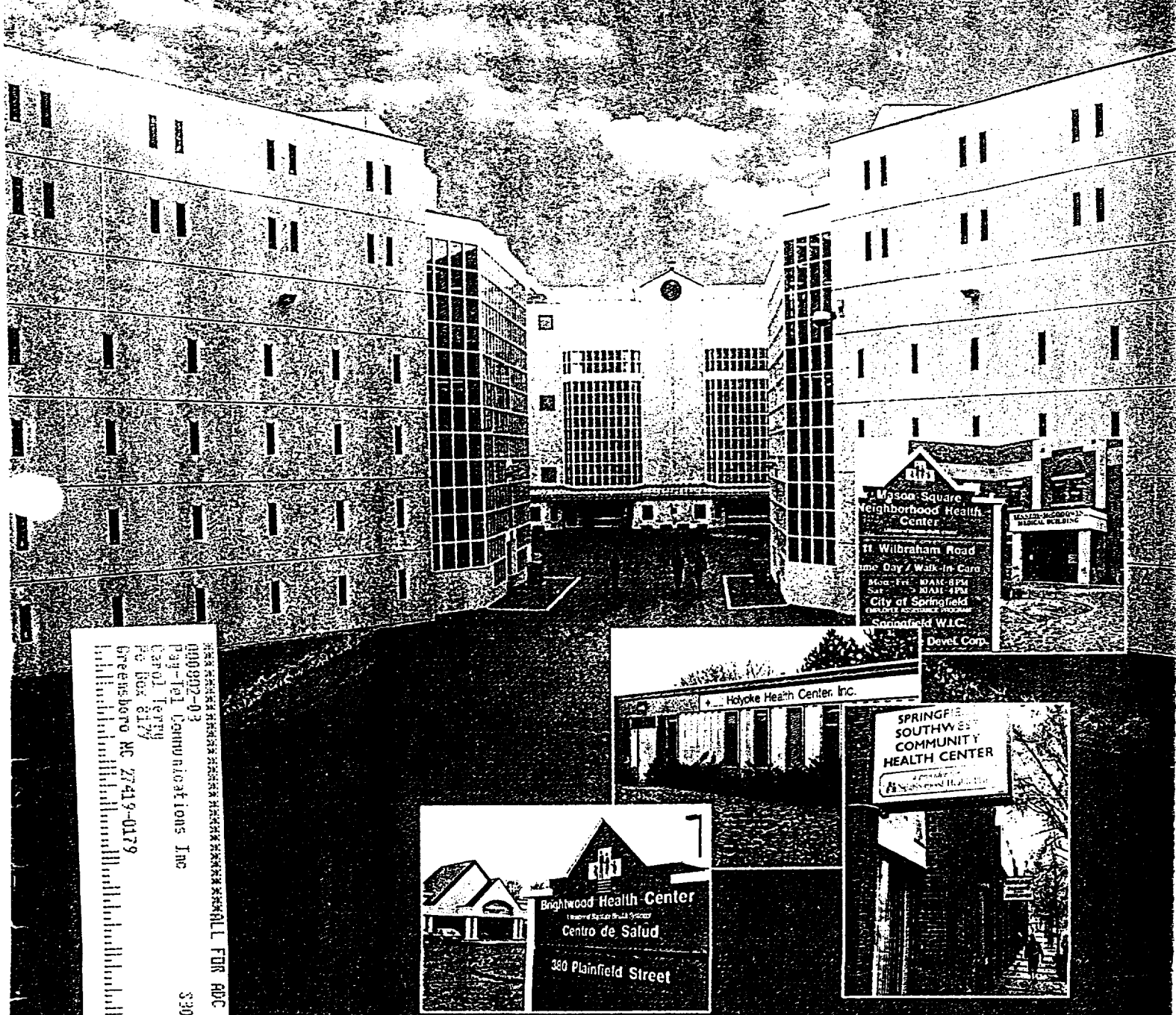
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# AMERICAN JAILS

THE MAGAZINE OF THE AMERICAN JAIL ASSOCIATION

JANUARY/FEBRUARY 2000



**Mason Square Neighborhood Health Center**  
11 Wilbraham Road  
Same Day / Walk-In Care  
8:00a - 5p Mon - Thurs  
8:00a - 12p Fri  
City of Springfield  
Developmental Services  
Springfield WIC  
Devel. Corp.

**Holyoke Health Center, Inc.**

**SPRINGFIELD SOUTHWEST COMMUNITY HEALTH CENTER**  
a part of the  
Springfield Health Plan

**Brightwood Health Center**  
a part of the  
Springfield Health Plan  
Centro de Salud  
380 Plainfield Street

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Page 1 of 1  
Continuations Inc  
Capital Territory  
P.O. Box 8179  
Greensboro NC 27419-0179  
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**Lampden County Correctional Center  
and Public Health Clinics,  
Springfield, MA, Area**

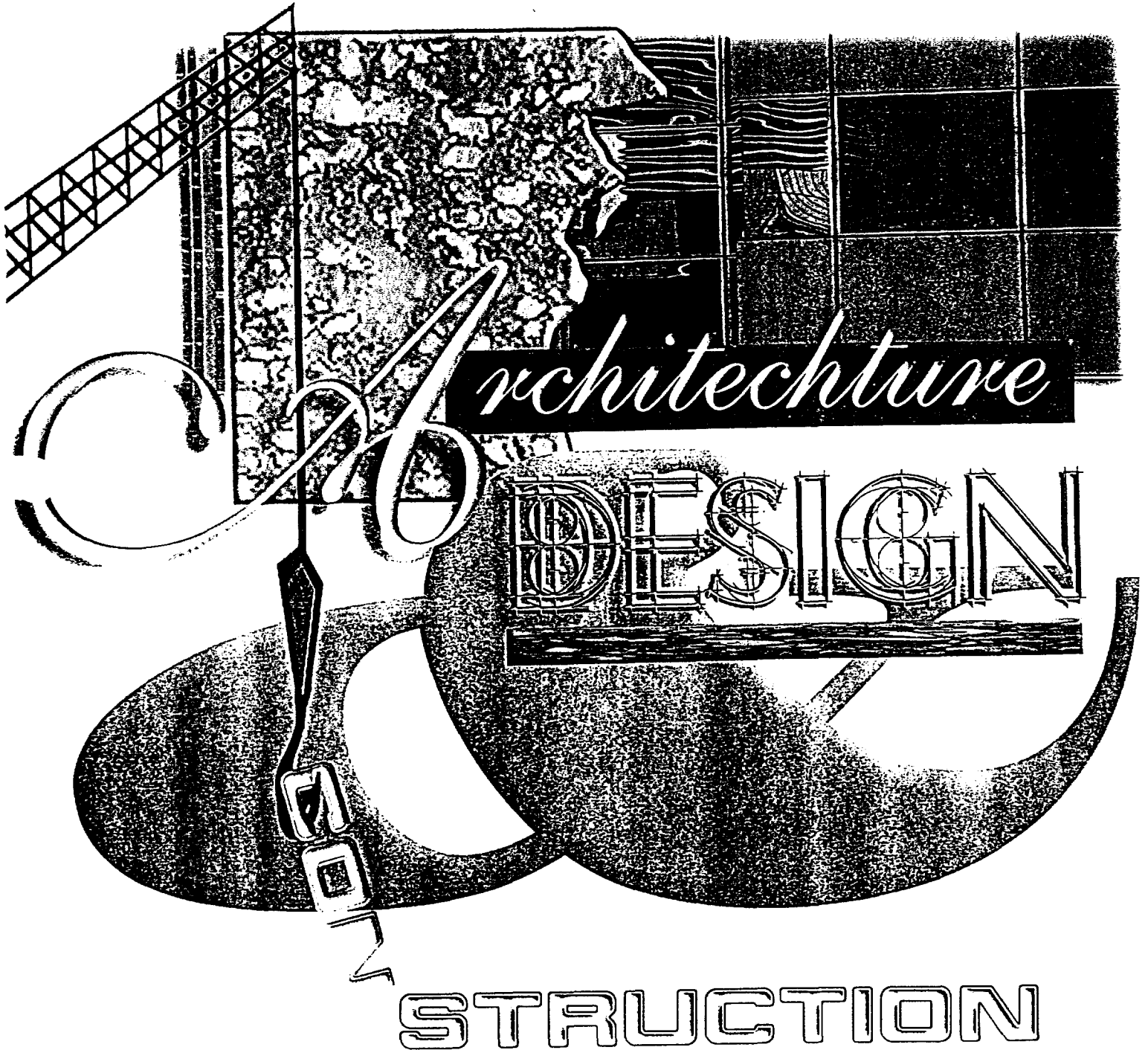
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# CORRECTIONS

April 2000

Magazine



2000 WINTER CONFERENCE COVERAGE AND 130TH CONGRESS OF CORRECTION PREVIEW